

Keeping track of your super

STEP-BY-STEP GUIDE

This step-by-step guide will help you take a valuable step towards getting on top of your super.

You need to regularly check how much super you have as it's your money and it should be working hard for you.

When you've completed this step-by-step guide, you'll have a much better idea of where you are with your super. You should also feel confident you're more in control of this important financial asset.



You may not be able to do everything in one go, but make sure you check off each step after you complete it so you know you're making real progress.

STEP 1



Check your employer is making contributions for you

(4-5 minutes)

If you are not currently employed, skip to step 4.

- Check whether your employer is making regular super contributions for you by reviewing some recent payslips.

Employers are required to make SG payments for employees at least four times a year (by 28 January, 28 April, 28 July and 28 October).

STEP 2

What to do if your employer isn't making contributions

(8–10 minutes)



- If you find your employer isn't paying the correct amount of super – or not paying at all – the first step is to talk to your employer or payroll person. Ask how often they are paying your super contributions and into which fund the money is being contributed.

- Contact your super fund to confirm whether your employer has made contributions on your behalf.

If your employer isn't contributing, ask your super fund to follow up with your employer.

- Contact the ATO on 13 10 20 or use the ATO's **Report unpaid super contributions from my employer** online tool if you still believe your employer is not paying your entitlements.

i Learn more about [unpaid employer super contributions](#).

STEP 3

Ensure you're receiving the right amount of super

(8-10 minutes)



- Work out how much Superannuation Guarantee (SG) your employer should be paying regularly into your super, based on your current before-tax salary.

The SG rate for 2023-24 is 11%, but this is due to increase by 0.5% each year until it reaches 12% from 1 July 2025.

i Learn more about [SG contributions and how they are calculated](#).

- Check how much your employer should be contributing if you have a salary-sacrifice agreement in place.

i Learn how [salary-sacrifice arrangements work](#).

- Log in online or call your super fund to find out what's being contributed and how frequently.

- Compare these contributions with the amounts you've worked out for your SG entitlements and salary-sacrifice arrangement.

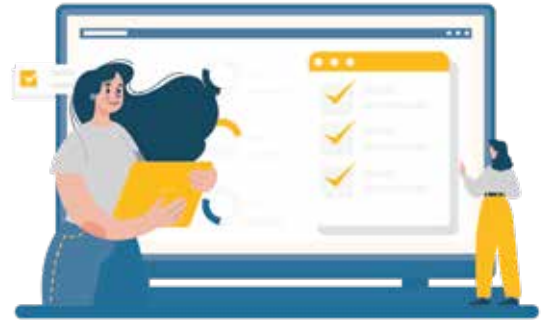
If these contribution amounts aren't correct, go through the action steps in section 2.

STEP 4

Get in touch with your super via MyGov

(2-5 minutes)

The ATO holds lots of information about you and your super, so using its online records can be an easy way to manage your super. This information is accessible through your myGov account.



- Log in or create a new myGov account.

i Learn more about [myGov](#).

- Link your myGov account to the ATO.

i Learn more about the information myGov and the ATO [hold about your super](#).

- Review the information the ATO has listed about you and ensure it is current.

- Update your name, address or current employer if necessary. Otherwise you could lose track of some of your super entitlements.

STEP 5

Find out if you have multiple super accounts

(5-6 minutes)

Many people have multiple super accounts – often ones they’ve forgotten about – so it’s worth doing a little investigating to find them.



- Log in to your myGov account and go the ATO section. If you don't have access to online services, call the ATO on 13 10 20 to find out your super details.
- Click the "super" menu, then "fund details". This will list all your super funds – both active and inactive.
- Note down the account balances listed for each fund so you can check whether you want to keep all your super funds or whether you want to consolidate some of them.
- Click on the name of each fund to check the employer contributions listed by the ATO (SG, salary-sacrifice amounts, voluntary employer and award contributions).

STEP 6

Check for lost or unclaimed super held by the ATO

(5 minutes)

The ATO may be holding money for you if you've lost touch with old super, an employer paid late contributions, or you are owed government contributions. Ensure you're getting the most from your super by transferring any super the ATO is holding for you into one of your active super funds. If you don't have super held with the ATO, move on to step 7.



Log in to your myGov account and go to the ATO section.

Select 'Super' then 'Manage' then 'Transfer super'.

Select the ATO held super and select which fund to transfer it to.

i Learn about [lost super](#).

STEP 7

Consider whether to consolidate multiple super funds

(6-8 minutes)

Multiple super accounts cost you more in fees and reduce your retirement savings, so think about whether it's smart to roll them into a single account.



Ask your fund if you will lose any benefits by leaving the fund such as additional contributions your employer is making or future defined benefits.

Investigate if you will lose valuable insurance cover if you close an account.

Decide which super fund will be your main account.

i Learn [how to compare super funds](#).

Log in to your myGov account and use the ATO tools to transfer your money to your main account.

i Learn [how to consolidate your super](#).